The procedure to log into the Pitt Public Health IT Support system has changed. You’ll now need to:

1. Browse to <https://pittpublichealth.freshdesk.com/>
2. Click “Login” on the top right of the main support page (like you always have).
3. Click “Are you a Customer?” under the email and password boxes.

Graphical user interface, application

Description automatically generated

1. Click on Sign in with SSO
2. Login to Pitt Passport with your Pitt credentials.